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Employment Reorganisation Roadmap

United Arab Emirates (DIFC)

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Contents

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1. Employee representation

1.1 What are the main forms of employee representation involved in restructurings?

There are no trade unions or employee works councils in the DIFC (or UAE). UAE law currently prohibits the formation of trade unions.

1.2. Is there a system of employee participation rights?

Employees have no right to management or board-level representation.



2. Process on business sales

2.1 Are employees automatically transferred to a buyer by operation of law on a business sale?

If a business sale takes place, employees are not automatically transferred to a buyer by law. The transfer of employees must be agreed separately between a buyer and seller. Employees will only transfer to a buyer if the buyer offers them employment and they accept. If their employment terminates with the seller and they are rehired by the buyer, employees will be entitled to receive severance pay from the seller in accordance with article 19 of the DIFC Employment Law 2019 (as amended) (see answer to).

However, if there is a transfer of the DIFC business by a court approved "scheme of arrangement" process under Part 9 of the DIFC Regulatory Law, all assets and liabilities which are intended to be transferred (including employees) will transfer automatically unless excluded under the terms of the scheme.

2.2. If so, in broad terms, what is the legal test for identifying which employees transfer?

Employees are not automatically transferred to a buyer by operation of law on a business sale.

2.3. Can employees object to the automatic transfer of their employment and what are the consequences of an objection?

There is no automatic transfer of employees in the case of a business sale. An employee may resign on account of a change in their working conditions, in which case the employee will be entitled to receive severance pay from the seller in accordance with article 19 of the DIFC Employment Law 2019 (as amended).

2.4. Do obligations to inform and consult employees or employee representatives arise on a business sale?

There is no obligation to inform or consult employee representatives in relation to a proposed business sale. There is no obligation to inform or consult employees save to the extent necessary to seek their consent to a transfer of their employment to the buyer.

2.5. What are the penalties for non-compliance with information and consultation obligations on a business sale?

There is no obligation to inform or consult employee representatives on a business sale.



3. Process on share sales

3.1. Do obligations to inform and consult employee representatives arise on a direct share sale (ie on the sale of the company itself)?

There is no obligation to inform or consult employee representatives on a direct share sale.

3.2. Do obligations to inform and consult employee representatives arise on an indirect share sale (on the sale of a company's direct or indirect holding company)?

There is no obligation to inform or consult employee representatives on an indirect share sale.

4. Process on outsourcings

4.1. Are employees transferred by operation of law in the following scenarios: (i) on an initial outsourcing of processes/services; (ii) on a change of supplier; or (iii) on an insourcing of processes/services?

Employees are not automatically transferred by operation of law in any of these scenarios. The transfer of employees must be agreed separately in the outsourcing arrangement. Employees will only transfer to a new supplier/service provider if it offers them employment and they accept. If their employment terminates with the outgoing supplier/service provider and they are rehired by the incoming one, employees will be entitled to receive severance pay from the outgoing supplier/service provider in accordance with article 19 of the DIFC Employment Law 2019 (as amended) (see answer to ______).

4.2. Do obligations to inform and consult employees or employee representatives apply in any of these scenarios?

There is no obligation to inform or consult employee representatives in these scenarios. There is no obligation to inform or consult employees save to the extent necessary to seek their consent to a transfer of their employment to the new supplier/service provider.



5. Process on collective dismissals

5.1. Is a "collective dismissal" (or "mass layoff") defined by law?

There is no concept of collective dismissals, nor any specific regulations regarding collective dismissals. As to individual redundancy dismissals, please see

5.2. Do obligations to inform and consult employee representatives arise on a collective dismissal?

There is no concept of collective dismissals, nor any specific regulations regarding collective dismissals. As to individual redundancy dismissals, please see

5.3. Do obligations to inform and consult the competent authorities arise on a collective dismissal?

There is no requirement to inform and consult the DIFC Authority. However, in practice, all DIFC licensed firms have a general obligation to keep the DIFC Authority informed of any material change affecting their business.

5.4. When are these obligations triggered?

There is no requirement to inform or consult regarding collective dismissals.

5.5. What are the penalties for non-compliance with information and consultation obligations on a collective dismissal?

There are no specific penalties as there are no specific regulations regarding collective dismissals. Please see the answer to as to penalties for non-compliance with individual dismissal requirements.

5.6. Do obligations to inform and consult employee representatives and/or competent authorities arise in the context of multiple dismissals, which do not qualify as a collective dismissal, as defined by law?

There is no obligation to inform or consult employee representatives and/or the competent authorities in the context of multiple dismissals.

5.7. Does an employer have options/alternatives when it has been unable to reach agreement with employee representatives during the negotiation period?

There is no duty on the employer to inform or consult or to reach agreement with employee representatives.



6. Process on individual dismissals

6.1. Are employees entitled to a minimum period of notice on dismissal on redundancy or economic grounds?

As a matter of law, the minimum notice entitlement depends on length of service:

- Less than three months' service seven days
- Three months to five years' service 30 days, or
- Five or more years' service 90 days.

However, these statutory time periods do not prevent an employer and employee from agreeing to a longer notice period, nor from waiving notice or from accepting a payment in lieu of notice.

6.2. Does any special procedure apply when proposing to implement an individual dismissal on redundancy or economic grounds?

There are no specific procedural requirements relating to a redundancy, other than the requirement to give minimum notice and pay severance.

6.3. Does special dismissal protection apply where dismissals are to be implemented following or in connection with a business transfer?

There are no specific procedural requirements relating to dismissals following a business transfer, other than the requirement to give minimum notice.



6.4. Are employees entitled to a minimum severance payment on dismissal for redundancy or economic grounds?

Pension for UAE nationals and nationals of the Gulf Cooperation Council (GCC) (GCC member states are: Bahrain, Kuwait, Oman, Qatar, Saudi Arabia and the UAE)

An employer must: (i) enrol this group of employees with the relevant state pension scheme; and (ii) make the necessary contributions in line with applicable law. This group of employees is not eligible to receive a gratuity/severance payment on the termination of their employment.

Workplace savings scheme for expats (non-UAE and non-GCC nationals)

As from 1 February 2020, a new workplace savings scheme system has replaced the end-of-service gratuity payment system for this group of employees in the DIFC. An employer must: (i) register them with the DIFC Employee Workplace Savings Scheme (DEWS) or another qualifying alternative scheme within two months of the commencement of their employment; and (ii) make monthly contributions to the relevant savings scheme (retrospectively) from the commencement of their employment (subject to certain exceptions which are discussed further below) in line with the minimum statutory contributions.

The following employees are exempted from this requirement (subject to certain conditions and criteria):

- Employees on probation
- Employees seconded to work in the DIFC
- Equity partners
- Employees who are employed in the DIFC by a local or federal government entity (except for those established pursuant to the DIFC Founding Law) or where the President of the DIFC has exempted their employer from being subject to the DIFC employment law, and
- Where the employer is under a statutory duty in another country to make pension, retirement or savings contributions into a scheme in any other country in respect of an employee, or where the employer is paying defined benefits to an employee under a pension or savings scheme where the defined benefits are in excess of the value of the minimum employer contributions under the DIFC savings scheme, the DIFC employer can apply to the DIFC Authority for an exemption in relation to that employee.

Upon termination of or resignation from employment, employees may choose to cash out their benefits or to leave them to remain invested in the fund.

In addition, non-UAE and non-GCC nationals employed before 1 February 2020 who have at least one year's continuous service with their employer on termination of their employment, are entitled to a gratuity payment for any period of service prior to the qualifying scheme commencement date on such termination.

Such gratuity is calculated as follows:

- 21 days' basic wage per year of service for up to five years' service, and

- 30 days' basic wage for each additional year of service up to a total maximum of two years' wages.

The employer can choose to transfer the accumulated benefit to the fund without employee consent, but will remain liable for settling each employee's accrued gratuity entitlement when they leave service and can take withdrawals from the fund to achieve this.

6.5. What are the penalties for non-compliance with individual dismissal procedure?

If the employer fails to pay the employee severance (or other outstanding amounts) within 14 days of termination of their employment, it must pay the employee a penalty equivalent to the last daily wage for each day that the payment is in arrears. The onus is on the employee to file a claim if the employer has not complied with the individual dismissal procedure. All employee complaints should be raised, in the first instance, with the Small Claims Tribunal (SCT). The SCT has jurisdiction to hear claims where the amount of the claim or the value of the subject matter of the claim does not exceed AED100,000 (approx. USD270), or where the claim pertains to the employment or former employment of a party, and all parties to the claim elect in writing that it be heard by the SCT. Under the SCT rules of procedure, after the filing of a claim, the parties concerned are required to attend a consultation before the SCT Judge whose role is to seek to mediate the dispute and broker a settlement, failing which the matter will be fixed for a hearing.

An employer that breaches any of the obligations relating to the qualifying scheme would be subject to a fine of USD2,000 for each breach.



6.6. Is there any special legal protection or does any special treatment apply for particular groups of workers?

DIFC Employment Law expressly protects pregnant employees, employees who are on maternity leave and employees who are on paternity leave from: (i) having their terms of employment changed without their prior written consent; and (ii) being terminated because of their pregnancy or them being on leave. They have the right to return to work at the end of their maternity/paternity leave to the same or a substantially similar role on the same terms and conditions of employment and with the same level of seniority that they had immediately prior to taking leave.

For completeness, employers are also permitted to positively discriminate in favour of UAE nationals and disadvantaged groups, including but not limited to those that are disadvantaged because of mental or physical disabilities.



7. Process when implementing alternatives to redundancy

7.1. Can changes to employment terms be made with or without express employee consent?

Changes to the employment terms should generally be agreed with the employee. The employment agreement may, however, contain an express right for an employer to vary terms without the employee's consent. Any amendment to an employment contract must be in writing and signed by both parties, unless such amendment is of an administrative nature only, in which case the employer is required to record such amendment in writing and to give written notice of the amendment to the employee prior to the amendment taking effect.

7.2. Must an employer consult individually or collectively with affected employees or their representatives (if any) before making changes to employment terms?

Please see (answer to 7.1.

7.3. Do additional restrictions apply if changes are proposed in connection with or following a business transfer?

There are no additional restrictions that apply if changes are proposed in connection with or following a business transfer.

7.4. What are the penalties for non-compliance with these procedures?

Subject to the terms of the employment agreement, the changes cannot be made without the employee's consent (see answer to 7.1).

7.5. Do national laws promote or permit any alternatives to redundancy (eg layoff or short-time working)?

DIFC law does not promote alternatives to redundancy. However, these can be agreed between an employer and the relevant employees.



8. Process on insolvency

8.1. Do obligations to inform and consult employee representatives arise on the sale of an insolvent business (whether share sale or business sale)?

Insolvency in the DIFC (and UAE) is extremely rare and there are no real precedents dealing with what happens to employees on the sale of an insolvent business. There is, however, no obligation to inform or consult employee representatives on the sale of a solvent business, and this is also likely to be the position on the sale of an insolvent business (see for further information).

8.2. Does the buyer of an insolvent business inherit employees and/or employee liabilities by operation of law?

Insolvency in the DIFC (and UAE) is extremely rare and there are no real precedents dealing with what happens to employees on the sale of an insolvent business. However, the position is likely to be the same as on the sale of a solvent business. Employees would not be automatically transferred by law. They would only transfer to the buyer if they are offered, and accept, employment.

8.3. Do obligations to inform and consult employee representatives arise where collective dismissals are to be implemented in an insolvent business?

There is no concept of collective dismissals, nor any specific regulations, regarding collective dismissals Rules on individual dismissals would, however, need to be observed in an insolvency situation (see for further information).



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